Department	05 Technical Systems, Processes and Communication
Course title	**Intercultural Communication**
Course number	
Hours per week (SWS)	2
Number of ECTS credits	3
Course objective	Knowledge about the common cultural models ☐ Intercultural sensitisation, become culturally sensitive and aware ☐ Awareness and perception of own and other cultural concepts ☐ Competence in communication with others of diverse cultural back grounds ☐ Understanding of the interaction between culture and communication, de veloping an understanding of how individuals perceive and react to cul tural rules ☐ Transfer of this knowledge to the international professional world, contexts
Prerequisites	none
Recommended reading	Hall, Edward T.: The Hidden Dimension. Anchor Books, New York, 1969, and 1990 Hiller, Gundula Gwenn: A Matter of Perspective: Critical Incidents from the point of view of Studentenwerke and higher education institutions. Deutsches Studen tenwerk, 2016.20 Hofstede, Geert. Cultures and Organizations - Software of the Mind: Intercultural Cooperation and Its Importance for Survival. Mcgraw-Hill Professional, 2007. Hofstede, Geert; Smith, Douglas M..Exploring Culture: Exercises, Stories and Synthetic Cultures. London, Nicholas Brealey Publishing, 2007. Jandt, Fred E.: An Introduction to Intercultural Communication. 7th ed., Sage Publ., 2013. Rothlauf, Juergen: A Global View on Intercultural Management. De Gruyter Oldenbourg, 2014 Trompenaars, Fons; Hampden- Turner, Charles. Riding the Waves of Culture. Understanding Cultural Diversity in Business. London, Nicholas Brealey Publishing, 2007.
Teaching methods	Lecture, seminar instruction, case study, field trip
Assessment methods	Oral examination
Language of instruction	English
Name of lecturer	Nina Kohr, M.A.
Email	nina.kohr@hm.edu
Link	
Course content	☐ Theory of intercultural communication ☐ Theory of culture (e.g. cultural models / dimensions) ☐ Culture shock ☐ Theory of communication ☐ Intercultural competence ☐ Case studies, critical incidences ☐ Awareness training ☐ Simulation of situations of intercultural encounters
Remarks	