

Courses in English Course Description

Department 05 Technical Systems, Processes and Communication

Course title Business Communication and Management

Course number

Hours per week (SWS) 2

Number of ECTS credits 2 (Part of module 614.DM)

Course objective The students get to communication tools to improve project success. They learn how personal

characteristics of stakeholders have an impact on the project work. They develop the necessary expertise to actively steer discussions und constructively deal with conflicts. Students reflect on challenges from their own experiences in porjects, develop solution possibilities, exercise management

dialogue and receive feedback.

Prerequisites Good command of English, basic nowledge in project management.

Recommended reading t.b.d.

Teaching methods interactive

Assessment methods Composition

Language of instruction English

Name of lecturer Dr. Christoph Wienken

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Link

Course content The role of the project leader, Leadership and communication, Project communication and team

leading, Opportunities and limits of motivating in projects, Conflict resolution competencies

Remarks