

Courses in English Course Description

Department 14 Tourism

Course title Cross-cultural perspectives on tourist behavior

Hours per week (SWS) 2

Number of ECTS credits 3

Course objective The objective of the course is to introduce students to the diverse impacts of culture on tourism and

tourist behavior. Students will become familiar with current research at the intersection of intercultural

communication and consumer behavior in tourism.

Prerequisites Participants must demonstrate an upper intermediate command of spoken and written English (Level

B2). Students will be required to give presentations, actively participate in discussions, read academic literature and prepare a term paper in English. Previous completion of or simultaneous enrollment in

R551/2 "Intercultural Competence II" is highly recommended.

Recommended reading A reading list will be distributed at the beginning of the semester.

Teaching methods Direct instruction, classroom discussions, group work, student presentations

Assessment methods Presentation (15-20 minutes) and term paper (12-15 pages)

Language of instruction English

Name of lecturer Prof. Dr. Tilman Schröder

Email <u>tilman.schroeder@hm.edu</u>

Link

Course content The course will first address the conceptual foundations of culture in tourism before discussing the

interconnection between culture and tourist behavior from diverse perspectives. These include culture and tourists' consumption patterns, culture and tourists' sustainability-related behaviors, cross-cultural

service encounters in tourism, and culture and online travel reviews.

Remarks