

Courses in English Course Description

Department 05 Technical Systems, Processes and Communication

Course title Marketing

Course number

Hours per week (SWS) 2

Number of ECTS credits 3

Course objective Developement of an understanding of marketing and product management in a B2B environment.

The target is to know and to apply the marketing mix and to learn how to organize marketing

projects.

Prerequisites Basic knowledge on marketing mix

Recommended reading Marketing Management - Analysis, Planning, Implementation and Control, Philip Kotler, Prentice Hall

Teaching methods Lectures, case studies, presentations

Assessment methods written exam

Language of instruction English

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Course content Writing a complete marketing plan

• Target setting (quantitative und qualitative targets, time frame etc.

SWOT Analyses of the products, customer bevaviour

Distribution channels

· Market research to potential competitors

• Market segmentation (focus on product properties, customers, distribution)

· Budgeting costs

Planing of a market introduction compaign of a special produc
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o target group oriented print advertisment

o Internet

o Event Management

o exhibitions

o customer binding programs

· Controlling mechanism, sucess analyses

Exam written test