

FAQS

WHAT IS ALLRIGHT?

ALLRight is the name of our voice assistant developed on the basis of Amazon's Alexa Skill. It can give a short overview about the museum buildings' state and help users dive into the museum facility's functionality.

WHAT DOES ALLRIGHT DO?

It offers a seamless interaction between itself and the user and gives a quick response of the current state of the building. Users can also ask ALLRight for more information when a problem occurs.

IS IT RELIABLE?

It only needs a stable Internet connection to fetch the current data and to ensure a seamless interaction.

WHAT IS REQUIRED SO THAT ALLRIGHT CAN WORK?

A smart device that is connected to the internet and always has its microphone on. It is also necessary to have Alexa App installed. The Echo products of Amazon would fit these criteria best.

WHAT INFORMATION/PROBLEM DOES THE APP COVER?

It covers the most common and general questions about the building's functionality. ALLRight also gives the users information about problems that might occur inside the building.

CAN I DO OTHER TASKS WHILE USING ALLRIGHT?

Of course! You only need to use your voice to interact with ALLRight.

DO I NEED TO BE TRAINED BEFORE USING ALLRIGHT?

No, all you need to know is how to activate the voice assistant and then you can get right into work.

HOW WOULD MY COLLABORATION WITH THE FACILITY ENGINEERS CHANGE AFTER USING ALLRIGHT?

After using ALLRight, it is easier to get answers based on real-time data. You also do not have to leave the office only to ask the engineers if everything is fine.

HOW CAN I INSTALL ALLRIGHT?

It is an Alexa Skill that is linked to an Amazon account (for more details about installation and implementation, please take a look at our User Manual). We are currently also looking into different deployment methods.

HOW CAN I SIGN IN?

Simple, all you need is an Amazon account to sign in to Alexa.

ARE THERE OTHER LANGUAGES AVAILABLE?

No, the voice assistant is currently developed to be only available in English and further intention to offer it in other languages is not foreseeable.