

05.1 STORYBOARD

Storyboard



Supporting Text

1. Maria wants to participate in the elections tomorrow. But she does not know where she can go to vote. Therefore, she calls the KVR.
2. Maria is waiting in the hotline queue and is angry because she wastes a lot of time for an answer.
3. Maria learns about the new chatbot Kindl from her friend Thomas.
4. Maria tests the chatbot for the first time and writes a What's App message with her question to the chatbot.
5. Maria is asked in which district she lives. Then she immediately receives the city location of the next polling station, which she can open directly in her map app.
6. On election day, Maria finds the polling station and meets her friend Thomas after she has successfully voted. She tells him how helpful his advice was.