

Hochschule
München
University of
Applied Sciences



SE-Projekt

Haunersche Klinik (Kinderspital)

Jan Putzlocher, Maida Alicic, Sandra Wellmann
Kevin Geiss, Nora Kartun, Olivier Rogoll
Sabrina Ronaghi, Michael Walz, Sanjeet Sawant

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Story Board – Voice Assistent Haunersche Klinik



FAQs

Stakeholder FAQs:

- How much does it cost?
- What cost model does it have?
- How is data privacy handled?
- What alternatives do we have?
- Do we have the right know-how?
- Do the microphones have the precision to capture the voices amongst the noise?
- How long does it take to implement the system?
- Is the system compatible with our IT-infrastructure?
- Is the software tested and proven?

Customer FAQs:

- How do i assemble the microphones?
- How do i start the audio-capturing?
- Which language do i need to use?
- Do i need training to use it?
- How can i view the protocol afterwards?
- Where is the protocol saved?
- Can i apply changes on the protocol afterwards?
- Can i delete a codeword or command during the procedure?
- Where can i get support if i have questions?